

Countertop Limited Lifetime Warranty Updated September 2020

Warranty:

Braco Stone warrants that all custom fabricated Engineered quartz, granite, and quartzite will be free from defects in workmanship and materials under normal for as long as you own your home.

During this warranty period, Braco Stone will repair or replace, at its own discretion, products found to be defective. Braco Stone's warranty is non-transferrable and only valid to direct Braco customers. No warranty is extended to any third party.

Limitations:

Granite, marble, and other stone products are natural products, many of which are crystalline in structure. Natural fissures are NOT structural defects. Granite, marble and natural stone products are also porous, which may cause dark spots or discolorations. These characteristics are inherent to natural stone products and do not impair the durability of the product. Braco Stone expressly excludes from this Warranty any discolorations, stains, dark spots or fissures which are naturally occurring in the stone product.

What Braco Stone will do:

Should a stone product, installed by Braco Stone, develop a manufacturing defect within the one year warranty period, it will be repaired or replaced. Should replacement be recommended, a product of equal value and similar (if not the same) appearance will be provided to the purchaser if:

- The installed Braco Stone product has not been tampered with or removed from the location of original installation.
- The stone product has been cared for under the guidelines set forth in the Care & Maintenance document provided at the time of install.

This Limited Warranty does NOT cover the following:

- Braco Stone will not repair a defect if installation was not performed by us.
- Braco Stone's Limited Warranty does not cover any naturally occurring events such as: house and cabinetry settling, or damage from catastrophic events such as: fire, flood, or tornadoes.
- Braco Stone will not provide any warranty service if the product shows evidence that it has been tampered with, misused, abused, or altered, including chemical abuse (i.e. oil stains) and physical abuse (excessive chipping or pitting). **We will be happy to provide you with a poultice recipe (recommended by the Marble Institute of America) to draw out oil stains should they occur.** Braco Stone will provide recommendations and/or assist in repair work not covered under the warranty; additional charges may apply.
- Braco Stone will **NOT** warranty any honed material, any marble, travertine, limestone, slate or onyx in the case of scratching, staining, or structural integrity, as these surfaces may be more susceptible to damage due to lack of polish or other unique physical characteristics. However, Braco Stone will seal each piece of material prior to or at the time of installation in an effort to improve the material's ability to combat staining.